


Commercial Accounts - DSC Model Alarm Systems (rev. 11.3.09)

To ARM the system

1. Secure all doors and windows.
 - Green READY light or check mark  should be on
2. Enter your 4-digit-code.
 - Red ARMED light should be on and beeping
3. You may stay in the building (any motion detectors will be temporarily disabled) or you may immediately exit through a delay door (all zones will be enabled).

To DISARM the system

1. Enter building through a delay door.
 - Control station will beep to remind you to disarm the system
2. Enter your 4-digit code.
 - Red ARMED light should go off

To CHANGE a MASTER code

1. Press the * button then the 5 button.
2. Enter the current 4-digit MASTER code.
3. Enter 40.
4. Enter the new 4-digit MASTER code.
5. Press the # button to exit programming.

To CHANGE a USER code

1. Press the * button then the 5 button.
2. Enter the current 4-digit MASTER code.
3. Enter the desired 2-digit USER code (01, 02, etc.) you wish to change.
4. Enter the new 4-digit USER code.
5. Press the # button to exit programming.

To DELETE a USER code

1. Press the * button then the 5 button.
 2. Enter the current 4-digit MASTER code.
 3. Enter the desired 2-digit USER code (01, 02, etc.) you wish to delete.
 4. Press the * button to delete that USER code.
 5. Press the # button to exit programming.
- [DO NOT delete the MASTER code]


To activate EMERGENCY alarm

Press emergency button corresponding to the emergency type for 2 seconds.

To SILENCE and view trouble condition

1. Press the * button then the 2 button.
 - Lights indicate the trouble type as follows:
 - #1 call for service
 - #2 loss of incoming power
 - #3 telephone line trouble
 - #4 failed to call Central Station
 - #5 zone not normal
 - #6 zone transmitter tamper not normal
 - #7 zone transmitter low battery
 - #8 time/date need reset

To turn the DOOR CHIME ON/OFF

1. Press the CHIME button  for 2 seconds.
2. Press the # button to return to ready state.

To BYPASS a ZONE

1. Press the * button then the 1 button.
2. Press the 2-digit zone number (01, 02, etc.) to bypass.
3. Press the # button to return to the ready state.
4. Arm the system in STAY or AWAY mode as desired.

To CHANGE the system TIME/DATE

1. Press the * button then the 6 button.
2. Enter the 4-digit MASTER code.
3. Press the 1 button.
4. Enter time and date in following format:
HH (24 hr) MM (minutes) MM (month) DD (day) YY (year)
5. Press the # button to exit programming

To clear MEMORY LIGHT

Contact us if you are unaware of the recent alarm activation causing the MEMORY light. To clear:

1. ARM the system by entering any valid 4-digit USER code.
2. DISARM the system by entering any valid 4-digit USER code.
 - MEMORY light should now be off.

**PLEASE MAKE NOTE OF WHICH STATUS LIGHTS ARE ON BEFORE YOU CALL FOR SERVICE
WE ARE HERE LOCALLY WHEN YOU NEED US**